

Summit FTSON RGregg

Current run (last updated Jun 4, 2018 5:44pm)

14

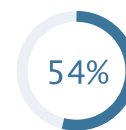
Polls

83

Participants

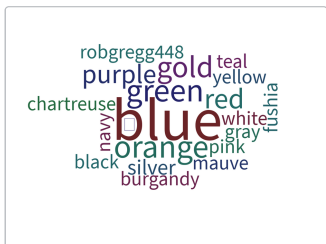
51

Average responses



Average engagement

What is your favorite color?



Responses

Green	Red	Robgregg448	Burgandy	🤔	Gold	Fushia	Orange	Gold		
Gold	Silver	Mauve	Orange	Gold	Gold	Orange	Chartreuse	Blue		
Orange	navy blue	Blue	Purple	Blue	Green	Red	Gold	White		
Green	Blue	orange	Silver	Blue	Orange	Purple	Red	Blue	Purple	
Blue	Blue	Blue	Blue	Blue	Red	Blue	Blue	Blue	Green	Blue
Blue	Purple	Black	Green	Yellow	Blue	Green	Green	Gray	Blue	
Red	Orange	Orange	Teal	Pink	Purple	Gold	Blue	Green	Blue	
Blue	Blue	red								

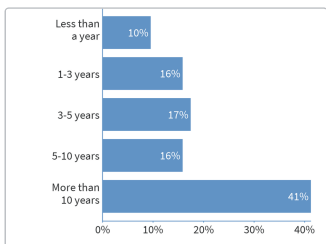


Engagement

70

Responses

How long have you worked in a public transportation related position?



Response options

Response options	Count	Percentage
Less than a year	6	10%
1-3 years	10	16%
3-5 years	11	17%
5-10 years	10	16%
More than 10 years	26	41%

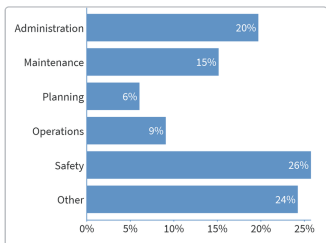


Engagement

63

Responses

Organizationally, where is your position classified at your agency?



Response options

Response options	Count	Percentage
Administration	13	20%
Maintenance	10	15%
Planning	4	6%
Operations	6	9%
Safety	17	26%
Other	16	24%

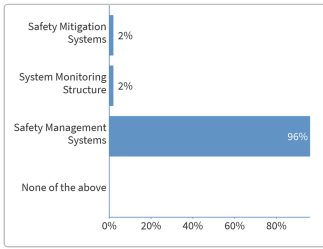


Engagement

66

Responses

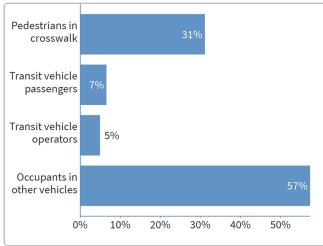
MAP-21 and the FAST Act mandated what safety framework for the Federal Transit Administration?



Response options	Count	Percentage
Safety Mitigation Systems	1	2%
System Monitoring Structure	1	2%
Safety Management Systems	49	96%
None of the above	0	0%

61% Engagement
51 Responses

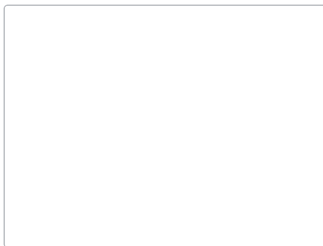
In the transit bus mode, most fatalities are to:



Response options	Count	Percentage
Pedestrians in crosswalk	19	31%
Transit vehicle passengers	4	7%
Transit vehicle operators	3	5%
Occupants in other vehicles	35	57%

73% Engagement
61 Responses

What are the most significant safety issue of your agency ?



- Responses
- Fatigue
 - Distraction
 - Bikes
 - Smelly ppl
 - We omen drivers
 - Distracted driving
 - Distracted driving
 - Distracted driving
 - Distracted driving
 - Distracted driving
 - Distracted driving
 - Distracted driving
 - Training
 - D
 - Experience
 - Distracted driving
 - Fatigue
 - Distracted driving
 - Fatigue
 - Distracted driving
 - Distracted driving
 - :)
 - Distracted driving
 - Consitant
 - Training
 - De-escalation
 - Maintenance
 - Distracted driving
 - Slip n fall
 - Sideswipes
 - Culture
 - Distracted driving
 - Communication
 - Training
 - Pretrip
 - Worker's comp
 - Nom-experience
 - Falls
 - Training
 - Training
 - Silos
 - Workers comp
 - Training
 - Staff turnover
 - Slip and fall
 - Incorrect Sense of ownership
 - Responsibility
 - De-escalation
 - Training
 - Driver training
 - Unsafe behavior
 - Training
 - Management
 - Training
 - Distracted driving
 - Passenger slip and falls
 - Training
 - Training
 - Training
 - Training
 - Operators
 - Other drivers
 - Fatigue
 - Training
 - Operators
 - Accidents
 - Training
 - Operator
 - Defensive driving
 - Education
 - Attitude
 - Practice
 - Training
 - Driver training
 - Equipment
 - D
 - Distracted driving
 - Intersections
 - Training
 - Employees
 - Bus operator attitudes
 - Communication

70% Engagement
88 Responses

What are the most significant operational issues in your agency?

- "Need more CDL"
- "Funding"
- "Procurement policies"
- "Management knowledge base"
- "Leadership"
- "Overall maint of on board technology"
- "Systems (computer programs)"
- "Out of touch leadership"
- "Maintenance"
- "Team Work"
- "New management"
- "Communication"
- "Teamwork"

Responses

Need more 🚚 Funding Procurement policies Management knowledge base
 Leadership Overall maint of on board technology Systems (computer program)
 Out of touch leadership Maintenance Team Work New management
 Communication Teamwork OTP Splits Supervisor Customer Service
 Timing performance Understanding OTP Pay Staffing Green-staff
 Recruitment Absenteeism Staffing Lack of job knowledge Team work
 Drivers Staffing Recruitment FMLA SSPP Driver Shortage Manpower
 Leadership Funding Turnover Internal Communicatipn 🤔 Training
 Retention Attendance Absence Attendance Teamwork Bus maintenance
 Staffing Lackadaisical attitude Management Absenteeism
 lack of accountability Pre trip inspection Green staff In realistic schedules
 Technology Driver attitude Retention On time performance Attendance
 Manpower Lack of drivers Shortage of operators Attendance Hiring
 Funding Staffing Recruitment OTP Schedule No drivers
 Communication Communication Training Training Staffing Funding
 Manpower Staffing FMLA



Engagement

78

Responses

What are some of the KPIs you have? For example: cost per mile, accidents per x miles, riders per mile, etc. ???

- "Passengers per Revenue Mile"
- "Customer complaint tracking"
- "Percentage of first time pass on CDL"
- "Vehicle age"
- "Growth of Reserve Fund"
- "Complaints and Praise"
- "Incidents on route"
- "Customer compliments"
- "Six month New employee turnover"
- "Cost per Revenue Mile"
- "Ridership"
- "Road calls"
- "Riders per mile"

Responses

Passengers per Revenue Mile Customer complaint tracking
 Responses
 Percentage of first time pass on CDL Vehicle age Growth of Reserve Fund
 Complaints and Praise Incidents on route Customer compliments
 Six month New employee turnover Cost per Revenue Mile Ridership Road calls
 Riders per mile Accidents per million miles Customer complaints
 Riders per mile Passengers per revenue hour OTP Complaints
 Mean Distance Between Failure Preventable/non-preventable Ridership
 Complaints RPM Miles between road calls Miles between road calls
 Accidents OTP Riders per operator hour OTP CPM Ridership Productivity

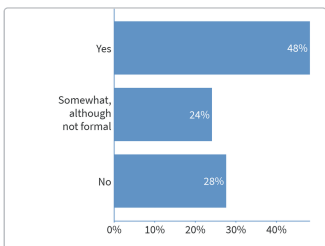


Engagement

32

Responses

Do you have a "Fitness for Duty" process for transit operators?



Response options	Count	Percentage
Yes	14	48%
Somewhat, although not formal	7	24%
No	8	28%

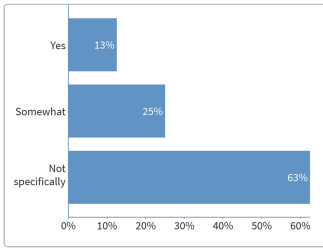


Engagement

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Responses

Does your agency have a Fatigue Management program / approach

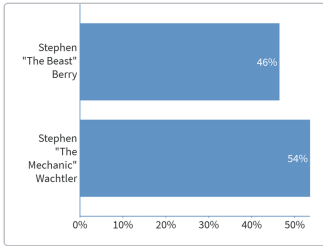


Response options	Count	Percentage
Yes	4	13%
Somewhat	8	25%
Not specifically	20	63%

39% Engagement

32 Responses

Who will prevail in the Maintenance / Operations Face Off?



Response options	Count	Percentage
Stephen "The Beast" Berry	13	46%
Stephen "The Mechanic" Wachtler	15	54%

34% Engagement

28 Responses

Describe your involvement with emergency management in a word or two



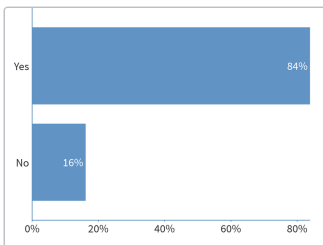
Responses

We like the word cloud better than the list.	Assist where needed	#ALLIN
Saving lives	Active	Emergency state for myself
Transportation	CTC	1-2 days a week at DOC from April to June
Moving people safely	Limited	Riding It Out
Assist	Unified	Coordinate
Front and center	Coordinate	SSC CHAIRMAN
Response	Leading from the EOC	Vritical
Test?	Involved	Key POC
Support	None	Not involved at all
leave	Very much involved	Swamped
Stationed at EOC	Limited on call	Transportation
On call	Policy maker	Coordination
Integrated	Everything	Available
Evacuation	Active	All
Huh?	Very	On call
coordinate		

45% Engagement

46 Responses

Do you hire both CDL and non-CDL holders?

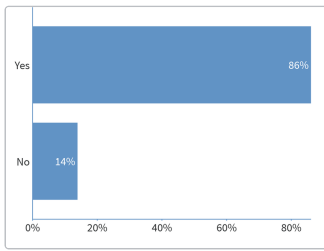


Response options	Count	Percentage
Yes	26	84%
No	5	16%

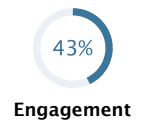
37% Engagement

31 Responses

Do you hire non transit experienced bus operator candidates?



Response options	Count	Percentage
Yes	31	86%
No	5	14%



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Responses