

Florida Transit Safety Network June 3, 2015



APTA Gold Award Winner

Comprehensive Safety Program for System Overhaul

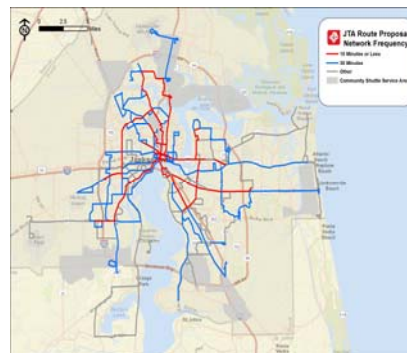
5.



Our Challenge



- Legacy fixed route system
- Balancing operational needs with safety concerns
 - *New Hazards*
 - *Operator Training*
 - *Security*
- Ensure safe execution of Route Optimization Initiative





Operator Training




- Mandatory Bus Operator Safety Meetings (*Quarterly*)
- Revised Bus Operator Training Program
 - Defensive Driving
 - Situational Awareness
 - Fatigue
 - Distraction
- Pre-Event Recognition (Drive-Cam)
- Individual Coaching Sessions
- Route Specific Training (Video)





Coaching Performance Program Dashboard

Coaching Effectiveness Metric (Program KPI)


Safety Dashboard		Behavior	Repetited
		Judgment Error	7
		Following Too Close [2 - 2.75 sec]	3
		Rolling Stop	3
		Not Looking Far Ahead	2
		Stop Sign	2
		Following Too Close [1.25 - 1.75 sec]	1
		Posted Speed Violation	1
		Red Light	1
		Driver	Behaviors Repetited
		Dupree, Jacob	3
		Howard, Kimberly	3
		Shotts, Sylvia	3
		Reed, Ernest	2
		Argo, Deborah	1
		Bernardi, Patrick	1
		Crumedy, Susan	1
		Dixon, Angela	1
		Douthard, William	1
		Lewis, Rachelle	1
		Marshall, Eric	1
		Woodbury, Johnny	1
		Wright, Samantha	1



Bus Stop Location



- Focus on relocation of mid block stops with Long Range Planning
- Increased ADA accessibility
- Review of solar power lighting solutions with Maintenance
- JTA “area of concern” locations cross referenced with JSO “hot spots”
- Targeted security patrolling





Lessons Learned/Transferability

- Executive Level Support
- Performance Management
- Training
- Cross Department Coordination

Questions