

FLORIDA TRANSIT SAFETY NETWORK - AGENDA

- Introduction – Members and Guests
- Member Presentations
- FTSN Committee Reports and Discussion
- Other FTSN Member Discussion
- Topics from Last FTSN Quarterly Meeting



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FTSN MEMBER PRESENTATIONS

- Hazard Communication Training Presentation – Collin Roller (MCAT)
- New Training Simulator at LYNX – Stephen Berry



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FTSN Committee Reports and Discussion

- **Committee Presentations**
 - Bus Operator/Passenger Safety Committee
 - Collisions Committee
 - Distracted Driving Committee
 - Safety Training Committee



Bus Operator/Passenger Safety Committee

- AEDs
- Assault prevention
 - Computer Based Training (CBT) Module
 - behavioral skills, de-escalation techniques, reality-based
 - Included in minimum guidelines for new bus operator AND annual refresher training
 - Operator selection criteria/guidelines
- FDOT Research – *Examination of Passenger Assaults on Bus Transit Systems*



Examination of Passenger Assaults on Bus Transit Systems - Goals

1. Identify the prevalence of assaults on bus transit passengers – both those meeting the thresholds for a NTD major incident, as well as those incidents that transit agencies are recording and tracking that may be at thresholds significantly less than those that would prompt an incident to be reported as a NTD major incident.
2. Identify the time of day within which the assaults are occurring
3. Identify the locations where assaults are occurring (i.e., on board, transfer stations, bus stops)



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Examination of Passenger Assaults on Bus Transit Systems - Goals

4. Identify any other environmental factors which may contribute to an increased occurrence of assaults
5. Identify any mitigation measures transit agencies have employed to reduce the incidence rate of these assaults
6. Identify any mitigation measures that may not be currently utilized by Florida's public transportation agencies that may be deemed relevant and successful in curtailing assaults on transit passengers.



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Examination of Passenger Assaults on Bus Transit Systems

- On-site visits @ 20 properties
- Incident files – assaults on passengers and operators
- All assaults major and minor (does not have to be a “reportable” event)
- Any agency assault policies, procedures, rules
- Agency definitions
- Mitigation measures/outcomes



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Collisions Committee

- Collision event – StarMetro (Don Worrell)
- *Strategies to Prevent, Reduce, and Mitigate Bus Collisions* (Bill Morris)



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Strategies to Prevent, Reduce, and Mitigate Bus Collisions



FTSN Distracted Driving Committee

- Internal
 - Physical
 - Mental
- External
 - Pedestrians (including bicyclists)
- On-Board
 - Passengers
 - Equipment



FTSN Training Committee

- Minimum Guidelines for Annual Refresher Training
- Determining Training Needs
- New Bus Operator Assault Training CBT
- New Chapter 14-90, FAC Computer-Based Training Module Demo
- Need for OSHA/Industrial Safety Management Training



Determining Training Needs

- Options
 - Committee discussion
 - Survey
 - Input today?



Minimum Guidelines: Annual Refresher Training

- Sample training content:
 - Customer service
 - Sensitivity training
 - Policies/procedures
 - De-escalation techniques
 - Other safety specific content
 - Other bus operation content
 - Use of TSI Bus Operator Training Modules for annual refresher



Minimum Guidelines: Assault Prevention Training

- Training content:
 - Customer service
 - Sensitivity training
 - Use of role playing to modify behavior
 - De-escalation techniques
 - Stress management techniques
 - (Target new hires, refresher, and remedial)



OSHA/Industrial Safety Management Training – Award of 10 Hour OSHA Cert. Card

<p>Required Modules (6 hours)</p> <ul style="list-style-type: none"> • Introduction to OSHA • Walking and Working Surfaces • Electric • Hazard Communication • Exit Routes • Emergency Action Plans • Fire Prevention Plans • Fire Protection • Personal Protective Equipment 	<p>Sample Electives (4 hours)</p> <ul style="list-style-type: none"> • Hazardous Materials (flammable and combustible liquids) • Materials Handling • Machine Guarding • Intro to Industrial Hygiene • Bloodborne Pathogens • Ergonomics • Safety and Health Programs • Fall Protection
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OTHER FTSN MEMBER DISCUSSION

- Development of Operations/Maintenance/Safety (OMS) Advisory Group (Rob Gregg)
- 2015 FPTA Transit Safety Awards Committee (Jay Goodwill)
- Medical Examination Forms (Victor Wiley)
- Chapter 14-90, FAC rule modification process (Victor)








OMS Group - Rob



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2015 FPTA Transit Safety Awards Committee



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FPTA Bus Safety Awards History

- Four awards per category (first, second, third and most improved)
- Two categories in 2014 – Tier 1 and Combined Tiers 2-3-4
- Based solely on statistics
 - System ridership
 - System vehicle miles
 - Maximum fleet needs
 - NTD forms (major incidents/non-major incidents)
 - AOR data
- No description of system's safety program or approach
- No discussion of the benefit of safety program
- Not in alignment with APTA's national safety awards



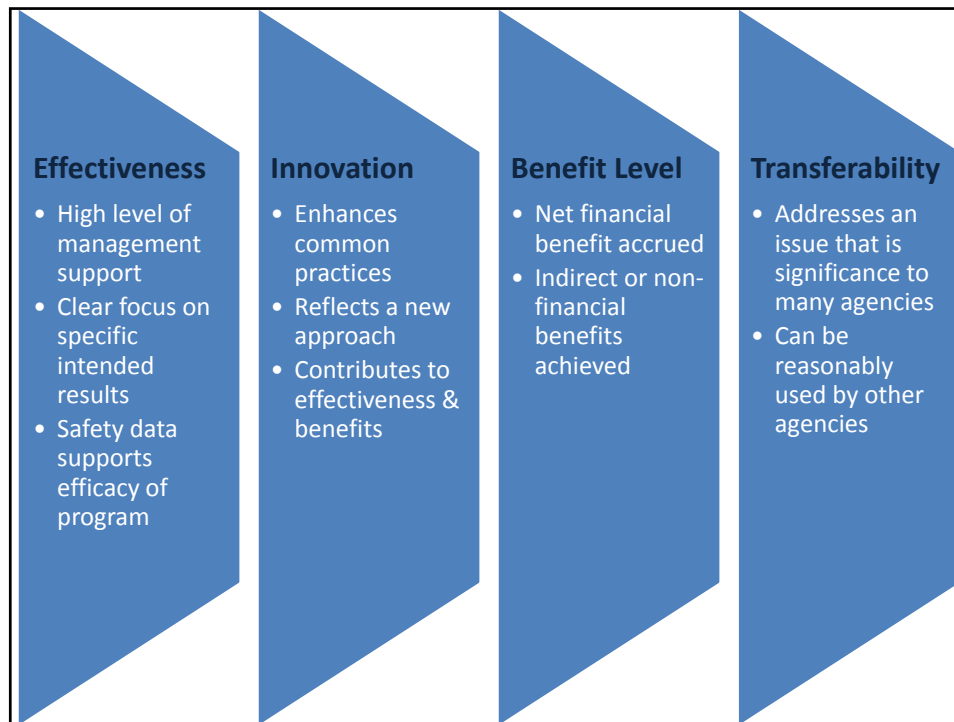
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APTA Bus Safety Excellence Awards

- Four award categories based on system size (# pass.)
- Focus on documented success in addressing specific safety program areas
- Awards (by system size category):
 - Gold Award – best overall safety achievement
 - Certificate of Merit – other finalists
- Evaluation Criteria:
 - Safety Program/Project Effectiveness – 30%
 - Safety Program/Project Benefit Level – 35%
 - Safety Program/Project Innovation – 20%
 - Safety Program/Project Transferability – 15%



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Objectives

- Redesign FPTA Safety Award program
- APTA “Bus Safety Excellence Awards” program
 - Use as a model for Florida award program
 - Promote greater participation in APTA award program by Florida transit agencies (none in 2014)
- Expand award focus beyond statistics only
- Put spotlight on overall approach to transit safety
- Share innovative and creative safety programs
- Enhance visibility and importance of transit safety programs



Next Steps

- Redesign of FPTA Bus Safety Award program
 - Endorsed by FPTA Executive Director and Safety Chair
- At June 2nd Safety Summit the consensus was reached for FTSN to take lead for 2015 FPTA Bus Safety Awards
- Explore designing new approach to be compatible with the APTA “Bus Safety Excellence Awards” program
- Expand focus beyond statistics only – putting spotlight on overall approach to transit safety
- Consider simplifying number of awards – perhaps:
 - Two (2) Bus System Safety Awards (large & other)
 - One (1) Innovative Safety Program



Next Steps *(continued)*

- *Form small working group of FTSN members to work with CUTR staff to develop proposed approach and nomination package (today's action item)*
- Present final recommendation to the full FTSN for approval and endorsement in December/January
- Present the proposed 2015 FPTA Bus Safety Award program to the FPTA Board in February/March 2015
- Prepare final awards nomination packet for release in June/July 2015
- Convene Judges Panel as detailed in final program detail
- Present the 2015 Bus Safety Awards at the 2015 FPTA Annual Meeting Awards Banquet in Daytona Beach, FL



FDOT Items (Victor Wiley)

- Medical Examination Forms
- Chapter 14-90, FAC – rule modification process



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Topics from Last FTSN Quarterly Meeting/Annual Transit Safety Summit?



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ADJOURN

