

Summit Attendees

Respondents with purely **Safety** responsibilities / interests – **8%**

Respondents with **Operations** responsibilities / interests – **31%**

Respondents with **Other** responsibilities / interests include **maintenance and planning**

Operations Brain and Safety Brain

Operations

- On-time performance
- Productivity
- Missed trips
- Making pullout
- Route scheduling
- Discipline
- Transfers
- Fare collection
- Restoration of service



Safety

- Driver wellness
- Fatigue
- Risk reduction
- Comprehensive incident reporting
- Distraction
- Incident management
- Threat awareness
- De-escalation

Integrating Safety with Operations

Must be able to retain the ability to get service out on the street

Restoration of service following accidents & incidents

In a world of finite resources, service design must be both efficient & productive

Time to Listen

What are some of the challenges to achieving a safety culture?

Practical challenges to implementation?

What else should Safety staff be considering when developing recommended policy & procedure?



Concluding Thoughts

Do safety policies impede the ability for other parts of the organization to do their job effectively?

Perception or reality? Change can be accommodated but may come slowly

The move towards a Safety Management Systems (SMS) approach